UN DIGITAL LOGISTICS

No.1 for Cross-Border B2C logistics from China to Russia!

For marketplaces and retailers

Official logistics partner of





The Transformation of Russian E-commerce: New Challenges & Opportunities

In 2024, Russia's e-commerce market grew by 41%, reaching 9 trillion RUB (100 billion USD)

What Does This Mean for Logistics?

Surging demand for fast delivery – customers expect speed, especially for FMCG.

Marketplaces tightening logistics standards – transparency and flexibility are now essential.

Regional e-commerce is booming – optimizing warehouse networks is key to success.

How Are We Adapting?

Expanding express logistics solutions for food and everyday essentials.

Strengthening infrastructure and optimizing delivery routes.

Integrating advanced digital tools for real-time tracking and operational efficiency.

As e-commerce evolves, efficient logistics is the key competitive advantage. We are already implementing solutions that help sellers deliver faster, more cost-effectively, and with greater reliability.



About UNI

UNI was officially established in Russia in 2004 and expanded into the Chinese market in 2015

We are a logistics operator approved by Russian customs to simplify B2C package processing procedures. We offer comprehensive cross-border e-commerce logistics services that include warehousing management, logistics transportation, customs declaration, and last-mile delivery.

We are a unique, highly collaborative, and vibrant team dedicated to cross-border B2C logistics! Our customer service team is available from Monday to Sunday, from 9 AM to 11 PM, ready to respond to your inquiries and committed to improving service levels and quality.

As our business volume continues to grow, UNI has established an office in Shenzhen. The opening of the new office in Shenzhen has brought UNI closer to a wide range of sellers. At the same time, the functions of the UNI Seller Center have been further enhanced, covering the entire logistics operation process. You can use the UNI Seller Center to manage package pickups, print labels for free, consolidate packages, and access secondary delivery services in Russia.

UNI assists you in safely and smoothly delivering cross-border packages to Russia, elevating the delivery service experience to a new level!

We are in business since 2004

in Russian market since 2004 and in Chinese market since 2015

More than 77 consolidation points

Shanghai, Dongguan, Yiwu, Quanzhou, Jinjiang, Shenzhen, Guangzhou, Putian, Ningbo, etc.

Free Pick-up service

From 2 parcels or more

Main stages

2004	Establishment and start of operations of UNI
2010	Obtaining a customs broker license for B2B shipments
2013 •	Beginning of customs clearance of B2C parcels on an individual basis
2017	Beginning of customs clearance of B2C parcels by registries
2018	Launching of cloud warehouse management system for B2C operations
2020	Launching of the project with Wildberries on export of B2C parcels with export VAT refund
2021 .	Launching UNI GLOBAL for delivery of OZON B2C parcels from China and Turkey to Russia
2022 .	Providing End2End services to Aliexpress, Yandex Market, Wildberries for B2C imports to Russia
2024	UNI has opened its third customs clearance point in Novosibirsk

UNI Strengths





Consolidation Points in China For Fast and Convenient Shipping

With Free Pickup

We Will Collect Parcels from Your Warehouse and Deliver Them to the Consolidation Point



20+

Years in the Market

Since 2004 in the Russian Market Since 2015 in the Chinese Market Since 2021 in Turkish

88+

Consolidation Points

77+ in China 1 in Hong Kong 10+ in Turkey

12 000 000+

Parcels Sent in 2024

18

Logistics solutions

Cover All the Needs of Chinese Sellers

No.1 in Ozon's Tariff Conditions

Fast Delivery at Low

Delivery from 5 Days and Less

Prices

Than \$1 per 100g



We Take Full Responsibility for Cargo Safety

We Compensate for Any Losses During Delivery Stages — Hello! — 你好 — Merhaba!

Customer Service

Support in Russian, Chinese, and Turkish



Fast Customs Clearance

We Are the Only Ones Approved by Russian Customs for Simplified B2C Parcel Processing in 3 Locations: Moscow, Novosibirsk, and Ussuriysk.

This Allows Us to Reduce the Time Required for All Customs Procedures and Speed Up Parcel Delivery Across Russia.



AI Technologies for Logistics

Al Optimizes Routes, Considering Traffic, Weather, and Accidents, Significantly Reducing Delivery Time.

Reduces Disruption Risks, Optimizes Inventory, and Stabilizes Logistics.

Predicts Demand and Market Trends, Helping to Adjust Prices Flexibly for Your Delivery Savings.

UNI customs warehouses in Moscow, Novosibirsk and Ussuriysk





Customs warehouse size:	2100
Opening year:	2018
Daily capacity:	80 to
Processing time:	24 h
Delivery method:	Grou
	+ Air

2100 m² 2018 80 tons 24 hours Ground transportation + Air freight





Customs warehouse size: Opening year: Daily capacity: Processing time: Delivery method: 2830 m² 2018 90 tons 24 hours Ground transportation





Novosibirsk

Customs warehouse size:	560 m²
Opening year:	2024
Daily capacity:	30 tons
Processing time:	24 hours
Delivery method:	Ground transportation + Air freight



UNI delivery network





The only one allowed by the Russian Customs to the simplified procedure of B2C parcels processing in 3 locations:

Moscow, Novosibirsk and Ussuriysk.

We are actively expanding our logistics infrastructure network and increasing number of new DROP-OFF points

You can ship your parcels at any of our more than 60 professional DROP-OFF points. Additionally, if you send more than 2 parcels a day, we can offer you free of charge pickup service.

Simplifying the delivery of your orders to your customers

Most competitive delivery times and prices

1 Place your order, pack and send the parcels to one of our DROP-OFF point

We do the rest

2 Consolidation and delivery to the airport of departure

3 Air or road delivery to Moscow, Novosibirsk and Ussuriysk

4 Terminal handling

5 Customs clearance at airport of arrival

6 Sending parcels to courier companies in Russia

7 Parcel delivery to customers in Russia

8 Your customers receive the goods in one of the pickup points or delivered directly to their doors

UNI Seller Center



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UNI Seller Center

UNI-Club

The UNI Club rewards sellers who actively use UNI Logistics with cashback, points, and exclusive bonuses. Members can earn points through referrals, shipping volume, and challenges, which can be redeemed for discounts, premium rewards, or withdrawn at any time.

Efficient and Convenient Pickup Service

- You can choose a convenient time and location for shipping
- Available for all addresses in China
- Schedule pickups for the same day or future dates
- We will keep you informed about the status and delivery of your packages
- We are pleased to offer the pickup service for free



UNI Seller Center Features are Even More Powerful

Parcel dynamics analysis of delivery locations across different regions, delivery times, average weights, and cost trends

Significant Advantages of Using Our FBP Warehouses Near the Russian Border

- Fastest delivery times to Russia
- Free storage and packaging
- Security assurance
- Proximity to entry points into Russia

Register UNI Seller Center





UNI-Club: Exclusive Seller Rewards Program

Maximize your earnings while shipping with UNI!

UNI CLUB is not just about discounts it's a complete motivation system designed to help sellers grow and stay in the UNI ecosystem.

Key Benefits

Cashback on logistics turnover Maximum benefits for active sellers.

Flexible point accumulation system Earn points and exchange them for valuable rewards.

Gamification & Challenges Get bonuses for achievements and brand promotion.

Full transparency Track your progress in UNI Seller Center.



Sellers feedback



UNI advantages

UNI is your most reliable logistics partner:

Competitive Prices and Fast Delivery Times

China to Moscow: Delivery times start from 4 days, with shipping costs as low as under \$1



Over 20 Years

UNI has more than 20 years of experience in international logistics and customs clearance



Stable Delivery Times

We have delivered 12 million parcels within a year. We are always ready to handle all situations and respond quickly to any issues that arise.

Compensation for Destruction

If you choose to destroy the products within the specified timeframe (within 30 days), we will compensate you 10 yuan

Low-Cost Returns to China

We can return packages to any address in China for a very competitive price

Reselling Returns Across Russia

In your UNI system, you can select undelivered packages for redirection

Full Responsibility for Goods Safety

We will compensate for any losses during the delivery process



Professional Customer Service

Support is available in Chinese, English, and Russian



Main partners of UNI for Cross-Border B2C logistics



Let's do Cross-Border to Russia!



Please scan to contact UNI customer service

For more information about our services, please reach out to our customer support



For inquiries about collaboration, please get in touch



Nastya Head of BD



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